HAGNER & ZOHLMAN, LLC

Commerce Center 1820 Chapel Ave. West Suite 160 Cherry Hill, New Jersey 08002 (856) 663-9090

Attorney for: Plaintiff

By: Thomas J. Hagner, Esquire

ROBERT S. CONRAD, SR.

UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEW JERSEY

Plaintiff,

VS.

CIVIL ACTION NO. 1:08-cv-05416

THE WACHOVIA GROUP LONG-TERM DISABILITY PLAN;

Defendant.

DECLARATION OF THOMAS J. HAGNER, ESQ. IN SUPPORT OF SUPPLEMENTAL BRIEF

THOMAS J. HAGNER, of full age, hereby certifies:

- 1. I am a partner with the firm of Hagner & Zohlman, L.L.C., attorneys for the Plaintiff and submit this Certification in support of Plaintiff's Supplemental Brief in support of Notice of Motion for Summary Judgment.
- 2. Exhibit 1 is a true and correct copy of Medical Report of Dr. Barnish dated November 3, 2003. (Attachments to the appeal dated 4/25/07 Plaintiff's Statement of Uncontested Material Facts ¶76; Exhibit 29)
- 3. Exhibit 2 is a true and correct copy of letter of Dr. Petrunico undated with notes through 9/8/03. (Attachments to the appeal dated 4/25/07 Plaintiff's Statement of Uncontested Material Facts ¶76; Exhibit 29)

- 4. Exhibit 3 is a true and correct copy of Attending Physician Statement submitted by Dr. Petruncio dated November 19, 2004.
- 5. Exhibit 4 is a true and correct copy of medical report of Dr. Thomas F. Morley dated March 4, 2004.
- 6. Exhibit 5 is a true and correct copy of Medical report of Dr. Thomas F. Morley dated March 17, 2004.
- 7. Exhibit 6 is a true and correct copy of Medical report of Dr. Thomas F. Morley dated April 7, 2004.
- 8. Exhibit 7 is a true and correct copy of Medical report of Dr. Thomas F. Morley dated July 22, 2004.
- 9. Exhibit 8 is a true and correct copy of Medical report of Dr. Thomas F. Morley dated September 16, 2004.
- 10. Exhibit 9 is a true and correct copy of memo from Harriot Michael, Liberty Mutual Appeal Review Consultant dated March 28, 2005.

Pursuant to 28 U.S.C. § 1746, I declare under penalty of perjury that the foregoing is true and correct. Executed October 11, 2010.

BY: /s/ Thomas J. Hagner
Thomas J. Hagner, Esq.

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GARDEN ST. E NFECTIOUS DISE SE ASSOCIATES, P.A.

Clendale Executive Campus 1000 White Horse Road Suite 608 Voorhees, New Jersey 08043 (856) 566-3190 Fax (856) 566-1904

Board Certified in Internal Medicine and Infectious Diseases

Dayid V. Condolucii D.O., FA.C.O.I.* Michael J. Barnish D.O.; FA.C.O.I.* Judith A. Lightroof, D.O.*

November 3, 2003

George J. Petruncio, M.D. Fries Mill Pavilion 188 Fries Mill Road Suite E1 Turnersville NJ 108012

Reference: Robert Conrad

Dear George



Today, I had an opportunity to see Mr. Conrad in consultation. Mr. Conrad listed 48-year-old male stockbroker who has been under a significant amount of stress over the past several months to years. Approximately to months ago, he began to describe what he calls a raspy voice and progressive fatigue with sweats. He denies any fevers persise, and, in fact, he was afebrile today. He does admit to poor sleep over the past several months because of his work, and has never been very physically active.

He has had an extensive work-up performed by you which shows no real evidence of persistent viral infections including Epstein Barr or coxsackievirus and his Lyme serologies are all negative; whe did have an elevated sed rate of 24 in September, but this had normalized to three by October. His CBC is essentially normal, West Nile virus is normal, liver functions and kinney function are tall normal as well. He did have as CAT scan of the chest and abdomen which were uniremarkable. He denies any history of sinus problems. He has no drig allergies.

Mr. Conradainitially lost 15 pounds two months ago, but during two courses of antibiotics; when his appetite improved he gained the weight back and presently is 325 pounds at a height of 5 % 10 1/2" Mr. Conrada tells me that has been set-up for a sleep study in Woodbury, but has not pursued it do date he he states he snores but does not know if it is any worse of late. He does awaken several times during the night which is a new phenomenon over the last several months

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George J. Petruncio, M.D. Reference: Robert Conrad November 3, 2003.

On physical sexamination, his heart, is regular rate and rhythm and his lungs are clear to auscultation. He has no joint abnormalities or rashes. There are no trigger points suggestive of fibromyalgia. The rest of his examination is unremarkable. He has a BP of 156/82

Impression: Fatigue most likely secondary to stress with a high concern for sleep apnea. Less likely but also needing to be ruled to out is chronic sinusitis. Mr. Conrad's appetite is also poor so nutritional deficiency may certainly be playing a role.

At this point what I would recommend is a multi-vitamin, as well as pursuing the sleep study. The states that he will do so, I recommended a multi-vitamin which he will pick-up at a pharmacy and I gave him a script for a CAT scan of the sinuses.

I would like to thank you for allowing me to see Mr. Conrad today and please let me know if there is any further information that might help in determining the etiology for his symptoms.

Sincerely,

Michael Barnish D.O.



George J. Petruncio, M.D. 188 Fries Mill Road, Suite E-1 Turnersville, NJ 08012

Dear Mr. Hagner:

Robert Conrad has been my patient for over a ten year period. In September, 2003 Mr. Conrad experienced the onset of symptoms of depression, fatigue and malaise. Prior to September, 2003, he was healthy, enthusiastic and quite successful in his position as a stockbroker. Since the onset of symptoms in Scptcmber, 2003 he has experienced spontaneous diaphoresis of unknown etiology, depression, myalgias, sleep apnea, etc. spontaneous dischore His attempts to return to work only aggravated his condition with a result in total disability. He has undergone multiple testing and has been seen by multiple specialists with the test results being inconclusive and the specialist diagnosis being fibromyalgia and depression and diaphoresis of unknown ctiology. The diagnosis code that Mr. Conrad was listed by before the insurance was miscoded. This is clearly a reactive depression from his disability not a neurotic depression of which Mr. Conrad exhibited no signs prior to. This will prejudice any opinions made since this diagnosis was made in error. My attempts to contact Aetna have been to no avail. This must be corrected immediately. Mr. Conrad still continues with symptoms. Despite the return to part-time work Mr. Conrad continues to see ancillary support personnel i.e. chiropractors and is attending an in-house therapeutic spa twice daily which improves his ability to continue his job. Any further questions please contact me George J. Petruncio, M.D., Phone. number 856-875-7700.

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Sincerely,

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SOM-Sewell Internal Metacine

Kennedy Professional Center #A-1 445 Hurffville-Crosskeys Road Sewell, NJ 08080 (856) 589-6728 Fax; (856) 256-1266

March 31, 2004 Page 1 Chart Document



03/06/2004 - Transcription: .

Provider: Thomas Morley DO, FCCP, FACOl Location of Care: School of Osteopathic Medicine

March 4, 2004

George J. Petruncio, M.D. Fries Mill Pavilion, Suite El 188 Fries Mill Road Turnersville, NJ 08012

RE: Robert Conrad

Dear Dr. Petruncio:

Thank you for the opportunity to evaluate your patient, Mr. Robert Conrad, in our office today regarding his possible sleep apnea syndrome.

As you know, the patient is a 49-year-old male, who complains of excessive shoring and constant fatigue over several years. He states that his symptoms have been workened since September 2003. He was hospitalized with weight loss, diarrhea, and some chest discomfort. He had an extensive workup including cardiac catheterization. This showed some mild atherosclerotic plaques in his coronary circulation and otherwise nothing significant.

At this time, his major complaint is excessive fatigue, in spite of the fact, he goes to bed at 9:00 p.m. and awakens at 7:00 a.m. In spite of the fact, he sleeps most of the time, he still feels fatigued in the morning. He goes to sleep after lying in the bed for about an hour. He will have two nocturnal awakenings usually associated with the need to urinate. He has no nocturnal awakenings, due to shortness of breath or gasping for air. He is always tired in the morning when he awakens. He requires naps to maintain his daytime function. He will fall asleep at night watching television or reading. He denies falling sleep while driving, during conversation or during meals. He does not have any history of cataplexy, sleep paralysis or sleep hallucinations. He has no signs or symptoms suggestive of restless legs syndrome or periodic leg movement disorder. He does not sleep walk or sleep talk.

PAST MEDICAL HISTORY: Positive for hypertension and depression.

PAST SURGICAL HISTORY: Positive for cholecystectomy.

ALLERGIES: Admitted to iodine.

MEDICATIONS: Include enalapril, verapamil, Zoloft, allopurinol, and Xanax.

HABITS: He admits to smoking about three quarters pack of cigarettes per day for 20 years. He quit cigarette smoking, about a year ago. He used alcohol socially in the past. He quit using alcohol in September 2003. He works a

SOM-Sewell Internal Medicine

Kennedy Professional Center #A-1 445 Hurffville-Crosskeys Road Sewell, NJ 08080 (856) 589-6728 Fax: (858) 256-1266

April 30, 2004 Page 2 Chart Document



continued use of the Flonase for masal congestion. I am optimistic that with treatment of his hypersomnolence and cognitive dysfunction will improve, a least want to see him again in 3 months and we will adjust therapy as necessary. If he continues to have symptoms, I may add some Provigil to his medical regimen.

Again, thank you for the opportunity to evaluate this very nice gentleman.

Sincerely,

Thomas F. Morley, D.O., F.C.C.P., D.A.B.S.M. Professor of Medicine
Diplomate, American Board of Sleep Medicine

TFM/mts/spry/kap d: 04/22/2004

04/22/2004 1312 PST

t: ' 04/23/04 1105 EST

23141951

Signed by Thomas Morley DO, FCCP, FACOI on 04/29/2004 at 6:05 PM

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19 East Laurel Road Stratford, NJ 08084 TEL: 856-346-7896

UMDNJ – SOM DIVISION OF PULMONARY AND CRITICAL CARE MEDICINE J.C. Giudice, D.O R. Griesback D.O T.F. Morley D.O A. Vasoya, D.O.

Laboratory Directors: Thomas F. Morley, D.O. Amita Vasoya, D.O.

Date: 03/17/04

Sex: Malc

Agc: 49

DOB: 02/26/55 Height: 5'11"

Weight: 295

Body Mass Index: MRUN: 0856493

Studies: Nocturnal polysomnogram.

PATIENT NAME: CONRAD, ROBERT

REFERRING PHYSICIAN: Dr. George Petruncio

SLEEP PHYSICIAN: Dr. Thomas Morley

INDICATION: The patient is a 49-year-old whose chief complaint is one of excessive daytime fatigue and snoring. He has fairly adequate total sleep time, however, in spite of this he feels fatigued in the morning. He has several nocturnal awakenings per night. He requires naps to maintain his daytime function. He will fall asleep watching television or reading. However, he denies frankly pathologic sleep. He was sent to the laboratory to determine if he has significant obstructive sleep apnea syndrome.

METHODOLOGY: A standard nocturnal polysomnogram montage was utilized with two channels of EOG, left and right, referenced to the opposite car, two channels of EEG, C4-A1, O2-A1. A body position monitor was in place. A chin EMG was used for REM staging. A microphone was used for snoring. Nasal airflow was measured with a nasal thermistor. A modified V5 electrocardiographic electrode was used for EKG analysis. Right and left anterior tibialis electrodes were used for leg kicking. Respiratory effort was assessed with thoracic and abdominal pneumobelts. Pulse oximeter was used to monitor oxygen saturation in a continuous fashion. Sleep recording was performed using the Sandman System and was hand-scored.

RESULTS: The patient's total recording time was 507 minutes, total sleep period was 453 minutes. Total sleep time was 330 minutes. Sleep efficiency was reduced to 65.2%. Sleep latency was prolonged at 54 minutes. REM latency was prolonged at 392 minutes.

Sleep architecture indicated that 7.7% of his total sleep time was spent in Stage I, 84% in Stage II. No Stage III or IV sleep was identified. REM sleep reduced to 8.3% of total sleep time. I would note that the patient had significant obstructive sleep apnea which may have contributed to his sleep architecture disturbance. In addition, he was on Zoloft which may also have caused some REM suppression.

The patient's body position monitoring indicated that 6.9% of total sleep time was spent in the supine position, 39.6% in right-sided sleep, 37.7% in left-sided sleep and 15.7% in prone sleep.



Sleep Center of Stratford

19 East Laurel Road Straiford, NJ 08084

The patient had a total of 70 obstructive apneas and 142 obstructive hypopneas with a respiratory disturbance index of 38.5 which is severely elevated. During REM sleep his index was less at 26.2. During supine sleep the RDI almost doubled to 65.5

He had significant oxygen desaturation. The lowest oxygen saturation noted was 76% during non-REM sleep. Overall he spent 2.3% of his total sleep time with saturations less than 90%.

The patient had no significant cardiac arrhythmias nor did he have any significant periodic leg movements throughout the study.

CONCLUSION: The patient demonstrates severe obstructive sleep apnea syndrome with mild oxygen desaturation. His respiratory disturbance index was 38.5. The patient did not demonstrate significant cardiac arrhythmias or periodic leg movements throughout the study.

RECOMMENDATIONS:

It is recommended that the patient undergo CPAP titration to treat his significant obstructive sleep apnea syndrome.

He could benefit from significant weight reduction.

He should not drive if he is sleepy.

He should be informed of the health consequences associated with untreated sleep apnea including heart disease, hypertension, strokes and accidents.

The patient should follow-up with his primary physician, Dr. Petruncio, and with Dr. Morley in the Sleep Clinic.

Dictated by:

Thomas F. Morley, DO, FCCP, DABSM

Diplomate of The American Board of Sleep Medicine

Signed by:

Thomas F. Morley, DO, PCCP, DABSM on 03/24/2004 @ 03/24/2004 07:14:50

TFM/kk

cc:

Dr. Petruncio

Dr. Morley

UMDNJ – SOM DIVISION OF PULMONARY AND CRITICAL CARE MEDICINE J.C. Giudice, D.O R. Griesback D.O T.F. Morley D.O A. Vasoya, D.O.

Laboratory Directors: Thomas F. Morley, D.O. Amita Vasoya, D.O.

Date: 04/07/04

Sex: Male

DOB: 02/26/55

Age: 49

Height: Not Given

Weight: 303

Body Mass Index: Not Given

MRUN: 0856493

Studies: Nocturnal polysomnogram with CPAP titration

PATIENT NAME: CONRAD, ROBERT

REFERRING PHYSICIAN: Dr. George Petruncio

SLEEP PHYSICIAN: Dr. Thomas Morley

INDICATION: The patient has previously documented obstructive sleep apnea syndrome. His respiratory disturbance index was 38.5 on a nocturnal polysomnogram performed on 3/17/04. He was sent to the laboratory for CPAP titration.

METHODOLOGY: A standard nocturnal polysomnogram montage was utilized with two channels of EOG, left and right, referenced to the opposite car, two channels of BEG, C4-A1, O2-A1. A body position monitor was in place. A chin EMG was used for REM staging. A microphone was used for snoring. Nasal airflow was measured with a nasal thermistor. A modified V5 electrocardiographic electrode was used for EKG analysis. Right and left anterior tibialis electrodes were used for leg kicking. Respiratory effort was assessed with thoracic and abdominal pneumobelts. Pulse oximeter was used to monitor oxygen saturation in a continuous fashion. Sleep recording was performed using the Sandman System and was hand-scored. The patient underwent CPAP titration by standardized protocol.

RESULTS: The patient's total recording time was 364 minutes, total sleep period was 354 minutes. Total sleep time was 281 minutes with a sleep efficiency of 77.0% which is reduced. The sleep latency was normal at 10.3 minutes. REM latency was prolonged at 223 minutes. The patient had only one REM cycle throughout the night.

Sleep architecture indicated that Stage I occupied 8.5% of total sleep time, Stage II was 87.5% of total sleep time. No Stage II or IV sleep was identified. REM sleep was reduced at 3.9% of total sleep time.

Body position monitoring indicated that patient spent 48.3% of his total sleep time in the supinc sleep, 31.9% in right-sided sleep, 19.8% in left-sided sleep. No prone sleep was identified.

The patient did not demonstrate any significant periodic leg movements or oxygen desaturation throughout the study.

The patient was started on nasal CPAP of 5 cm of water pressure and gradually increased to 9 cm of water pressure. For a short time he was placed on BIPAP at 9/5. It appeared that CPAP at 9 was adequate to

control his sleep disordered breathing. His respiratory disturbance index at this level was 0. He did have significant REM and supine sleep at this level. This would indicate a fairly adequate CPAP titration. Overall he tolerated the CPAP fairly well.

CONCLUSION: The patient has previously documented obstructive sleep apnea syndrome with a respiratory disturbance index of 38.5. CPAP titration tonight indicated that nasal CPAP at 9 cm of water pressure was adequate to control his sleep disordered breathing, prevent snoring and prevent oxygen desaturation. He did not demonstrate significant periodic leg movements or cardiac arrhythmias.

RECOMMENDATIONS:

It is recommended that the patient be started at home with nasal CPAP at 9 cm of water pressure.

The patient could clearly benefit from some degree of weight loss.

The patient should not drive if he is sleepy.

The patient should be informed of the health consequences associated with untreated sleep apnea including heart disease, hypertension, strokes and accidents.

The patient should follow-up with his primary physician, Dr. Petruncio, and with Dr. Morley in the Sleep Clinic.

Dictated by:

Thomas F. Morley, DO, FCCP, DABSM

Diplomate of The American Board of Sleep Medicine

Signed by:

Thomas F. Morley, DO, FCCP, DABSM on 04/15/2004 @ 04/15/2004

08:17:49

TFM/kk

Dr. Petruncio

Dr. Morley

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SOM-Sewell Internal Medicine

Kennedy Professional Center #A-1 445 Hurffville-Crosskeys Road Sewell, NJ 08080 (858) 589-6728 Fax: (856) 256-1266

July 27, 2004 Page 1 Chart Document



07/23/2004 - Transcription: .

Provider: Thomas Morley DO, FCCP, FACOI Location of Care: School of Osteopathic Medicine

July 22, 2004

George J. Petruncio, M.D.
Fries Mill Pavilion, Suite El
188 Fries Mill Road
Turnersville, NJ 08012

RE: Robert Conrad

Dear Dr. Petruncio:

Thank you for the opportunity to reevaluate Mr. Conrad in our office today regarding his obstructive sleep apnea syndrome.

Since the patient's last visit back in April 2004, we had attempted to increase his CPAP up to 11 cmH2O pressure because of persistent hypersomnolence. He has been frustrated recently that he is still having very significant problems with excessive sleepiness. He is having an inability to perform his job as a broker effectively and it is beginning to significantly impact his ability to support his family. Until recently he has been extremely compliant with his CPAP machine. Over the last several weeks, he has been less compliant, I think because of the frustration more than anything else. He is not having problems with discomfort from the machine. He has had no skin breakdown or facial discomfort, he is not having any nasal congestion, and he seems to tolerate it fairly well. Unfortunately, he is still having problems with excessive sleepiness as I noted above.

PHYSICAL EXAMINATION: His physical examination is essentially unchanged from the prior dictation. His weight remains excessive at 325 pounds.

IMPRESSION:

- 1. Severe obstructive sleep apnea syndrome.
- 2. Exogenous obesity.
- 3. History of hypertension.
- 4. History of depression.
- 5. Other medical as noted previously.

RECOMMENDATIONS: At this time, I told the patient it is imperative that he use his CPAP machine. I want him to get back on his nasal CPAP at 11 cmH2O pressure. I told him that if he does not continue with this treatment, he is likely to have persistent and more severe symptoms; not to mention the risk of heart disease, hypertension, and accidents. I told him he clearly needs to undergo significant weight reduction, which I think could reduce the severity of his obstructive sleep apnea syndrome. I started him on Provigil 200 mg p.o. daily in order to try and alleviate some of his excessive sleepiness. I told him if he continues to have problems with excessive sleepiness, we may need to try other stimulants such as Ritalin or even Adderall. Finally, I

Kennedy Professional Center #A-1 445 Hurffville-Crosskeys Road Sewell, NJ 08080

Page 2 Chart Document

July 27, 2004

(858) 589-6728 Fax: (856) 256-1266



told the patient that it sounds like he may need to go on disability until we are able to get better control of his symptoms. He said he would check with his insurance and employer and get back to me on this.

Thank you for the opportunity to reevaluate this very pleasant gentleman.

sincerely.

Thomas F. Morley, D.O., F.C.C.P., D.A.B.S.M. Professor of Medicine Diplomate, American Board of Sleep Medicine TFM/mts/spry/kap 07/22/2004 1422 PST 07/23/04 0821 EST 25764071

Signed by Thomas Morley DO, FCCP, FACOI on 07/26/2004 at 3:33 PM

University of Medicine & Denissity of New Jersey

Liberty/Conrad 1200

Department of Medicine

September 16, 2004

George J. Petruncio, M.D. Fries Mill Pavilion, Suite El 188 Friem Mill Road Turnerswille, NJ 08012

RE: Robert Conrad

Dear Dr. Perruncio:

Thank you for the opportunity to reevaluate Mr. Conrad in our office today regarding his obstructive sleep appea.

Since the patient's last visit back on July 22, 2004, he has continued to have problems with some excessive sweating and fatigue. He has been evaluated by Dr. DePace for possible coronary disease. The patient states he had a stress echo performed this week, which was negative. As far as his use of the CPAP is concerned, we have empirically increased him up to 11 cmH20 pressure. He states he uses the CPAP from about 10 p.m. when he goes to bed until about 8:30 a.m. when he awakens. He has the CPAP in place the entire night. However, he states that 2 or 3 times, he has awakened and the CPAP is displaced. He believes he is pulling it off during the night. He is not really aware that he is doing this. He does not have any facial ulcerations or nasal discomfort. He has no nasal congestion. Overall he feels he is tolerating the CPAP much better. He is not having frankly pathologic sleep He denies falling asleep while driving, during conversation, or reals however, he states his concentration remains poor and he does not feel back to his baseline levels.

MEDICATIONS: His medications include Vasotec, verapamil, allopatingle Zoloft, multiple vitamins, and hydrochloxothiazide. He had tried Provig., at my recommendation, however, he did not have any improvement after 30 days and he subsequently did not renew the medication.

PHYSICAL EXAMINATION: His physical examination is essentially unchanged from prior dictation. His weight remains excessive at 324 pounds and his height is 5 feet and 11 inches. Heart rate and rhythm regular without murmur S3 or S4. Langs are clear. Extremities reveal a trace of edema at the anxles

IMPRESSION:

- 1. Severe obstructive sleep apnea syndrome.
- 2. Exogenious obesity.
- 3. History of depression.
- 4. History of essential hypertension.

RECOMMENDATIONS: At this time, I was reluctant to start the patient on Ritalin or Adderall. It is not clear that his primary symptoms are excessive sleepings at this point. It appears that he has more fatigue than sleepings. I elected to try and increase his CPAP up to 11 cmH30 pressure

I have also instructed him that he needs to maximize his use of the CPAP Because of the displacement, I told him it may be necessary to increase the tension on his CPAP harness in order to decrease the number of displacements per night. I told him to keep working on his weight loss, and I will see him again for a routine follow up in four weeks. It may be that the patient needs to stay on disability a while longer until he can get better control of his symptoms.

Thank you for the opportunity to reevaluate this very nice gent.eman

Sincerely,

Jim Ju

Thomas F. Morley, D.O., F.C.C.P., D.A.B.S.M. Professor of Medicine Diplomate, American Board of Sleep Medicine TFM/mts/apry/kap

d: 09/16/2004 1520 PST t: 09/20/04 1047 EST 27002681

 \mathscr{N}



"Michael, Harriel" Hamint.Michael@LibertyMutu 03/08/2005 03:18 PM

<angelia.thomia@wachovia.com>

r.c

Subject RE: Roben Conrad

On 12/22/03 Mr. Contad called in a claim with the date of disability as 11/25/03. He tenumed to work 12/1/03, the seventh day from his date of disability, therefore he did not satisfy the eight day elimination period.

On 1/19/04 the claim was closed for failure to provide proof as we had not received medical information from his physician.

On 1/20/04 the following claim nore was added.

[01/20/2004 - DARBY, TOSHAJ10:22 - Claimant r/c to discuss claim...explained to him that we had sent request for meds to Dr. Petrunzio's office; however, to date, we have not gotten a response....also needed to get some general info from him regarding reason for filing claim....clmt then began to explain he had began loosing weight, rapidly and unintentional, in September...by October, he was feeling bad...lost appetite...was seeing MD on weekly basis...week of Thanksgiving, he was admitted to hospital....11/24/03 and D/C on 11/28/03.....continued with sx's after D/C.,...had endoscopy and coloscopy...hasn't had sleep test yet...had planned to have done in December, but did not have time....clmt further explained he works in production sales...his production was affected and his sales were down...actually RTW on 12/1/03...he explained he was there, but he wasn't....he came back to do what he had to do to keep bringing home a paycheck....he explained to do his job, one has to have the proper attitude, ambition to sale the product....he did not have this....was sick...although feeling some better now....not fully recovered....l again confirmed with elmt that throughout this entire time, he only missed 11/24/03 thru 11/30/03 from work.....he advised this was true.... I then explained that he had not satisfied EP; therefore, would not qualify for std benefits....clmt then explaining that he was physically at work, but really not there...not himself....he asked if there was something set up for an ongoing illness....as l began to explain intermittent, he stated whatever is going to be, is going to be...he said he wished he would have known this then....would have remained out of work for the entire month of November....he added he deals with disability products, but was not aware that Wachovia's plan had an EP....explained that since he had not satisfied EP, we would not be able to consider claim; however, going forward, if sx's reoccur or something else comes up...if he misses at least eight days from work, he can file claim....clmt advised he understood.

Harrier Michael Appeal Review Consultant Liberry Museal/Group Market Claims Phone: 800-291-0112 Ext. 344 SON: 8-675-2344 Fax. 888-443-4212

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----Original Message-----

From: angelia.thomas@wachovia.com [mailto:angelia.thomas@wachovia.com]

Sent: Tuesday, March 08, 2005 3:02 PM

To: Michael, Herriet

Cc; angelia.thomas@wachovia.com; tansace.martz@wachovia.com

Subject: RE: Robert Conrad

Harriet,

Mr. Conrad had a phone conversation with his case manager in 2003. Can you put that call? Also, can you give me the timeframe he was approved for in 2003.

"Michael, Harriot" < Harriet Michael@LibertyMulual.com>

02/16/2005 10:36 AM

To kangelia.tnomas@wachovia.com> co dandace.martz@wichovio.com> Subject RE: Robert Cosrad

He has an approved LTD claim 2021495 currently. His date of disability was 8/3/04 and his LTD benefit begin date was 2/1/05. In December he was on approved STD leave. I'm confused. What is he requesting? He received STD leave.

If he was calling in a claim but a claim was not initiated and no claim number was given, then there is no documentation of the call to research.

Harriet Michael

Appeal Review Consument Liberry Mutual/Group Market Claims

Phone: 800 201-0112 Ext. 344 SDN: 8-675-2344

Pax: 888-443-4212

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Wachovia/Conrad 168

via telephoae at 800-291-0112 Ext. 344 and permanently delete the original and any copy of any c-mail and any printout dicteri.

----Original Message----

From: angelia.thomas@wachovia.com [mailto:angelia.thomas@wachovia.com]

Sent: Wednesday, February 16, 2005 10:26 AM

To: Michael, Harriet

Cc: tandace.martz@wachovia.com

Subject: Robert Conrad

Harriet,

Can you go back to the call log for December. Mr. Conrad states that he submitted a claim for STO in December. He was contacted by a rep. and she informed himt hat his doctor had not sent the form back. In the course of their conversation, he states that he told the rep. that he was unable to perform his entire work tasks but was able to answer phone calls from clients and likely to continue servicing his client who called in. She ten told him that his claim would probably get turned down for benefits any way so he dropped the claim.

I need some information on this because he now liting a claim stating that the rep. should not have told him this information because his sickness now goes back to December when he placed the call. He has been approved for LTD. Your help is greatly appreciated. ForwardSourceID:NT0001368A

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